Operative IQ Finger Print Reader Browser Extension Installation for Internet Explorer

The purpose of the finger print browser extension is to move away from JAVA, improving the reliability and time required to capture biometric finger print data within Operative IQ.

Key Dates:	
Today	Install & Test the new extensions
March Release	Begin using Internet Explorer extension in production

Follow the installation instructions to update your browser. You can also download and watch the installation videos for additional assistance.

- 1. Open Internet Explorer (IE) to access the Finger Print Test Page at https://login.operativeiq.com/FingerPrintTestPage.aspx
- 2. Open "Tools Internet Options"

Print	,
File	>
Zoom (100%)	3
Safety	3
Add site to Apps	
View downloads	Ctrl+J
Manage add-ons	
F12 Developer Tools	
Go to pinned sites	
Compatibility View settings	
Internet options	
About Internet Explorer	

3. Click the "Security" tab and then the "Internet" subtab. Then click the "Custom Level" button.



4. In the Security Settings list, scroll down to find the option called "Initialize and script ActiveX controls not marked as safe for scripting". Select "PROMPT" for the setting then press OK.

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*Takes et	ffect after you restart your computer	>	
Reset cust	om settings		
Reset to:	Medium-high (default)	✓ Reset	

5. You will be back on the Internet Options window where you will click the "**Local Intranet**" subtab, then click the "**Custom Level**" button.

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In the Security Settings list, scroll down to find the option called "Initialize and script ActiveX controls not marked as safe for scripting". Select "<u>ENABLE</u>" for the setting then press OK. <u>NOTE: This is a different setting than the previous step!</u>

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7. Back on the Internet Options window, select the "Local Intranet" subtab, then click the "Sites" button.



8. In the popup window, be sure the "**Automatically detect intranet network**" is check marked. Then click the "**Advanced**" button.

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Local intranet			×
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9. In the "Add this website to the zone" field, change the subdomain "logindc" into a wildcard "*" so it reads as <u>https://*.operativeiq.com</u> and click "Add". Place a check mark next to the "Require server verification (https:) for all sites in this zone". Click "Close"

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10. Press the **"OK**" button on the Internet Options window.

11. Refresh the browser page and a pop up will appear where you will click the "**Show All Content button**".



12. A new pop-up will appear and you will need to click the "Install" button.



13. An Internet Explorer Installer will appear, click the "Install" button.



14. On the "User Account Control" press "Yes" and on the Windows installer click "Next", "Install" and then "Finish".

Select Destination Location	
Where should Operative IQ ActiveX be insta	alled?
Setup will install Operative IQ Activ	veX into the following folder.
To continue, click Next. If you would like to	select a different folder, click Browse.
C:\Preform Files (x86)\Operative IQ Active	Browse
At least 1,0 MB of free disk space is require	d.
	Next > Cancel

15. Refresh the page, plug in the finger print scanner if not already plugged in and try using the device.

TROUBLESHOOTING NOTE: Possible Compatibility View Issue

If your browser is attempting to run JAVA instead of the installed ActiveX, then there is a possibility that your browser is attempting to emulate an older version due to being in Compatibility View Mode. If this occurs, please follow the instructions below to turn off compatibility mode so that the ActiveX plug in will work correctly.

- 1. On your IE browser, go to Tools Compatibility View settings
- 2. The settings should look like the below image with no site in the Add this website field. Be sure to remove the check mark next to "**Display intranet sites in Compatibility View**".

Print		Compatibility View Settings	
File	>	Change Compatibility View Settings	
Zoom		Add this unbeits	
Safety	>		Add
Add site to Apps		Websites you've added to Compatibility View:	
Add site to Apps			Remov
View downloads	Ctrl+J		
Manage add-ons			
F12 Developer Tools			
Go to pinned sites			
Compatibility View settings		Display intranet sites in Compatibility View	
Internet options		Learn more by reading the Internet Explorer private	y statement
About Internet Explorer			Close

3. Click Close and refresh the browser to test the device again.